



# GENUINE WARRANTY SOLUTIONS

P.O. Box 123 • Avondale, AZ 8523-0123 • www.genuinewarranty.com

## Motor Vehicle Service Contract Application

Obligor and Administrator (Provider) is Genuine Warranty Solutions Inc.  
The Motor Vehicle Service Contract is underwritten by American Capital Underwriting, Ltd.  
95 Wilton Road, Suite 3, London, England, SW1V-1BZ

This document is an Application for a Motor Vehicle Service Contract. If this application is accepted by the administrator, then it will become your contract. The terms and conditions for the contract are on the following pages. **For questions or claims please call us at 800-581-0312.**

Holder Information	Selling Dealer/Agent
Name:	Name:
Address:	Address:
City, ST, Zip:	City, ST, Zip:
Phone:	Phone:

Covered Vehicle
Year/Make:
Model:
Rate:
Lien Holder:
Current Odometer:
VIN #
Contract Purchase Date: _____ Length of Contract: _____ Years / Unlimited Miles

Contract Coverage	
Plan: <input type="checkbox"/> Factory <input type="checkbox"/> Factory Exotic <input type="checkbox"/> Exotic	Fill in each packages price below for the total price.
Deductible: <input type="checkbox"/> \$50 <input type="checkbox"/> \$100 <input type="checkbox"/> \$200 <input type="checkbox"/> \$250 <input type="checkbox"/> \$500	Contract Price: _____ \$
Surcharge: <input type="checkbox"/> Yes <input type="checkbox"/> No	Surcharge Price: _____ \$
Surcharge Type:	
Wear & Tear Coverage: <input type="checkbox"/> Yes <input type="checkbox"/> No	Wear & Tear Price: _____ \$
Currently Under Factory Warranty? <input type="checkbox"/> Yes <input type="checkbox"/> No	<b>TOTAL PRICE</b> \$0.00

Holder, whose signature appears below, agrees to maintain the covered vehicle in accordance with the manufacturer's requirements and keep all receipts of current and previous service of the vehicle. Holder agrees to abide by the terms and conditions of the contract and agrees that authorization must be made before any repairs are guaranteed under this contract and to the arbitration clause which is final and binding. A service contract is not required to obtain financing.

Holder Signature \_\_\_\_\_ Date \_\_\_\_\_ Signature of Dealer Representative \_\_\_\_\_ Date \_\_\_\_\_

**Genuine Warranty Solutions Inc.** ("Provider" or "Administrator") agrees, in consideration of full payment, subject to the contracts provisions, that it will pay the reasonable cost to remedy any total failure of a Covered Component for the term as indicated on the contract application; for the vehicle and owner indicated on the contract application. This contract starts on the date that the owner of the vehicle ("Holder" or "Customer") signs the application or when the manufacturer's warranty expires. To make a claim, **safely** take your vehicle to an authorized or reputable service center and instruct them to call 800-581-0312. We will verify coverage, verify the breakdown and authorize repair of Covered Components. Claim payments are through corporate debit or credit card, direct billing, or customer reimbursement. Holder is responsible for paying a deductible chosen on the application page per repair.

**Factory and Factory Exotic Covered Components (Coverage A):** Factory and Factory Exotic Coverage covers the reasonable cost to remedy any operating mechanical or electrical failure of the vehicle, for the time indicated on the contract application, except as specified as excluded, subject to the provisions, terms and conditions of this contract.

**Exotic Covered Components (Coverage B):** Engine: Cylinder block; heads; intake manifold; timing gear; timing gear cover; flywheel; oil pump; oil pump housing; water pump; harmonic balancer; valve covers; oil pan; crankshaft; valve train; crankshaft seals; connecting rod. Fuel System: Fuel pump; EFI sensors; throttle body assembly; injection pump; lines; vacuum pump. Transmission/Transaxle: Case: Torque converter; vacuum modulator; input/output shafts; bands; governor; washers. Front-Wheel Drive: Final drive housing; axle shaft; axle shaft; constant velocity joints; axle housing; axle supports; front hub; differential. Rear-Wheel Drive: Axle shafts and axle shaft; axle housing; propeller shafts; "U" joints; locking hubs; rear axle hub; differential side; pinion gears; disc limited slip. Brake System: Master cylinder; assist booster; combination valve; hydraulic lines & wheel cylinders; retainers. Suspension Assembly: Upper and lower control arms; control arm shafts; kingpins and bushings; spindle supports; stabilizer shaft. Steering System: Power steering gear, power steering pump, steering gear housing. Air Conditioning: Compressor; condenser; evaporator. Electrical System: Alternator; voltage regulator; starter motor; electronic ignition module; distributor; windshield wiper motor; washer pump; cruise control module; fan motor; heater blower motor; antenna; electrical door and trunk locks; electronic drive display; heat element rear window; electronic level control compressor and its sensor valve. Cooling System: Fan; coolant system modulator; radiator; radiator fan; temperature sensors. Emissions Components: Electronic control module; calibrator prom; manifold pressure sensor; oxygen sensor; throttle position sensor; idle air control valve; crank sensor; exhaust gas recirculation valve; electronic spark timing control.

**Wear and Tear Coverage (Coverage C):** Wear and Tear Coverage is optional coverage and must be paid for at the time the service contract is purchased. It may not be added after purchasing the service contract. This coverage revokes the exclusion of "wear and tear items" from the excluded items list. Wear and tear items are those items that have failed due to being out of manufacturers recommended specifications, yet have not actually failed and are still a mechanical or electrical failure. We reserve the right to wait for a total failure depending on the severity of each claim. All other exclusions for this contract still apply.

**Excluded Items for Coverage A, B, & C:** Non-mechanical or non-electrical failures; frame or structural separation; clutch and related components; rubber parts; any repositioning, refitting or realigning; distributor cap/rotor; tires/wheels; air bag/supplemental restraint systems; lenses; battery and cables; all maintenance service and items such as alignments, wheel balances, engine tune-ups, spark/glow plugs, plug wires, brake pads, linings & shoes, filters, lubricants, coolants, hoses; bright metal; any illumination including lights; exhaust system; brake rotor/drums; normal fluid/oil lubricant seepage; shop supplies; body adjustments, buttons, handles, door hinges; cleaning; squeaks and rattles; water leaks; wear and tear items; belts; timing chains; leaking shocks; a/c recharging; failures due to lack of maintenance, lack of fluids/coolant/lubricants; any parts not necessary to the completion of the repair; components that fail due to a non-covered component; breakdowns due to rust/corrosion/overheating; compression loss through gradual failure or rings and valves; and non-factory installed components.

#### **Additional Conditions of Coverage**

This contract is not valid until Provider receives full payment and has approved the application and contract. We will mail Holder a Certificate of Coverage with their service contract number indicating the start date of coverage. Authorization must be made prior to guaranteeing payment for a claim. No service or maintenance items, recalls or service bulletin items, consequential, misuse, alterations, racing, collision, or weather damage is covered. Service may be denied for pre-existing conditions as reasonably determined by the Provider based upon the reasonable reliance of the time and mileage on the vehicle and the results of a claim inspection. Prior to making any claim, a required inspection must be completed and then approved by Provider. No claims will be paid until this inspection has been completed and approved. Coverage is void on any commercial vehicle or rental car. Non-original parts may be used for repairs to comply with the terms of this contract.

Provider's total liability for this contract's life shall not exceed the actual cash value of the vehicle as determined by Provider and each claim's liability is limited to the actual value of the claim. Coverage void where prohibited by law and additional state provisions may apply. This contract will terminate when the time limitation has been reached on the contract, or when the covered vehicle in this contract has been sold unless it is transferred to the new owner. To transfer this contract to a new owner, within seven days of the vehicle sale, mail a certified letter to us stating the new owner's name, address, telephone number and the odometer reading along with a \$100 administrative fee. Transfers may only occur once. This contract is backed by the full faith and credit of the Provider. This contract may be renewed, permitting that the price paid for renewal is the current pricing on the service agreement at the time of renewal.

Holder may cancel this contract in the first 30 days for a full refund, as long as no claims have been made. If this contract is returned, we will refund the purchase price within 45 days and if we fail to refund you within 45 days we will pay you a penalty of 10 percent of the purchase price for each 30-day period that the refund remains unpaid. No cancellation of a service contract may become effective until at least 15 days after the notice of cancellation is mailed to the Holder. No service contract that has been in effect for at least 70 days may be cancelled by the Provider before the expiration of the agreed term or 1 year after the effective date of the service contract, whichever occurs first, except on any of the following grounds: (a) Failure by the Holder to pay an amount when due; (b) Conviction of the Holder of a crime which results in an increase in the service required under the service contract; (c) Discovery of fraud or material misrepresentation by the Holder in obtaining the service contract, or in presenting a claim for service there under; (d) Discovery of: (1) An act or omission by the Holder; or (2) A violation by the Holder of any condition of the service contract, which occurred after the effective date of the service contract and which substantially and materially increases the service required under the service contract; or (e) A material change in the nature or extent of the required service or repair which occurs after the effective date of the service contract and which causes the required service or repair to be substantially and materially increased beyond that contemplated at the time that the service contract was issued or sold.

This Agreement shall be construed in accordance with and governed by the laws of Maricopa County in the State of Arizona, without giving effect to conflict of law principles. In the event of any dispute, claim, question, or disagreement arising from or relating to this agreement or the breach thereof, the parties hereto shall use their best efforts to settle the dispute, claim, question, or disagreement. To this effect, they shall consult and negotiate with each other in good faith and, recognizing their mutual interests, attempt to reach a just and equitable solution satisfactory to both parties. If they do not reach such solution within a period of 60 days, then, upon notice by either party to the other, all disputes, claims, questions, or differences shall be finally settled by arbitration administered by the Better Business Bureau in accordance with the provisions of its Commercial Arbitration Rules. Holder agrees that the maximum amount of damages the Holder may recover is limited to the premium paid to the Provider for this contract.